

Terms and Conditions for HF Holidays Member Benefits

Current Member Benefits – valid up to 31 December 2025 (scroll down for 2026 benefits)

1. Price Pledge

- The [Price Pledge](#) is available to all members (excluding group bookings) and applies to the core elements of the holiday (including room and activities), with the same duration, location, and date.
- The pledge applies to the final price of your holiday after any discounts or promotions. If the base price is reduced after booking but before travel, we will adjust the price to match the lower rate for like-for-like holidays.
- The Price Pledge does not apply to exclusive offers, loyalty schemes, or third-party promotions, nor to upgrades or free extras.
- Claims must be made within 14 days of your holiday's return. Email holidayservices@hfholidays.co.uk with your booking reference and details of the cheaper advertised price. If your claim is accepted, you will receive a price difference credit note for future bookings if your balance is already paid.
- HF Holidays reserves the right to modify or discontinue the Price Pledge at any time.

2. Advance Registration for New Holidays

- Register your interest with our Sales Team on 020 3974 8865 to be notified first when new holidays go on sale, giving you priority access to book your preferred dates, accommodation and destinations.
- All members will benefit from early bird discounts or promotions, with Investment and Investment Plus members also receiving exclusive offers.

3. Return on Investment

- Investment and Investment Plus members earn interest on their shareholding:
 - 2.25% on shares from £1,000–£2,999
 - 2.75% on shares from £3,000–£9,999
 - 3.5% on shares over £10,000

4. Investment Member-Only Breaks

- These exclusive breaks are available only to Investment and Investment Plus Members. Investment Members can be accompanied by a non-member sharing in the same room (a supplement may apply).

New Member Benefits valid from 1 January 2026 (in addition to the above)

1. Member Discount

- £30 discount on UK holidays (including UK Country Houses and UK Partner accommodation holidays)
- £50 discount on European holidays
- £80 discount on Worldwide holidays (long-haul destinations outside Europe)

2. Early Check-In*

- Check in opens from 2pm on arrival days at HF Country Houses for members to access to their rooms.

3. No Supplement on Classic Single Rooms*

- Members can book Classic single rooms at no additional cost at HF Country Houses. Non-members will incur a £10 per night supplement if they book a Classic Single room even if the booking is made by a member (excludes Group members).

4. 50% Off Double or Twin Room Upgrades*

- Half price room upgrades available at HF Country Houses only. A non-member sharing the room will be charged the full upgrade rate of £20 or £25 per person per night respectively for Premium or Superior rooms.

5. Member-Only Offers and Member Breaks

- Member exclusive offers, discounts or breaks may have limited validity or expiration dates. Members may be accompanied by non-members sharing the same room (supplement may apply).

6. 'Choose Your Room' Option*

- Free for Investment and Investment Plus Members at HF Country Houses, waiving the £30 per room fee, subject to availability.

7. Free UK Airport Lounge Access*

- Available for Investment Plus Members who have booked flight-inclusive Europe & Worldwide holidays. Valid only for outbound journeys at selected UK airports. Excludes Partner accommodation holidays with domestic flights.

General Terms for All Benefits

- All benefits are subject to availability and may be changed or withdrawn at any time.
- The terms and conditions for each benefit may be subject to change and are governed by membership status and specific bookings.

*Excludes Group membership